

## Our Vision

"The Coast2Bay vision is to create avenues to a home - a place of choice, safety, security, sustainability and most importantly a sense of belonging."

## Our Mission

"Coast2Bay Housing Group is a professional and socially responsible community housing company working in partnership with communities, governments and the private sector. We deliver appropriate social and affordable housing programs that support and empower people to improve their lives, progress to independence and contribute to sustainable communities."

## Our Values

Coast2Bay is committed to ensuring actions reflect and are consistent with following values:

- Maintaining the highest level of professionalism and integrity in our work
- Promoting a caring, honest and respectful approach to our relationships with others
- Ensuring we are collaborative, responsible, accountable and transparent in all our dealings
- Maintaining a positive attitude and taking pride in our accomplishments
- Respecting the values of our community; and
- Individually and collectively to work within, and contribute to, a team culture within the Organisation.

## Contact

**Head Office (Sunshine Coast)**

PO Box 324 (Level 1, 52-64 Currie St)

Nambour QLD 4560

**Office hours:** Mon—Tues—Thurs—Fri

9 am—4pm

Wed: 1pm—4pm

**Caboolture Office**

Suite 8/42-44 King Street, Caboolture

Kingsgate Centre

**Office hours:** Mon—Tues—Thurs—Fri

9 am—12 pm & 1pm—230pm

Wed: **Closed (Caboolture)**

**Phone: 1300 796 716**

**Email: [admin@coast2bay.com.au](mailto:admin@coast2bay.com.au)**

## Do You Need Tenant Information?

If you want to know your rights or have a tenancy question there is still support available regarding your rights under the Residential Tenancies and Rooming Accommodation Act 2008.

Residential Tenancies Authority (RTA):

1300 366 311

Tenants Union Queensland:

1300 744 263

**Coast2Bay Housing Group does not tolerate any form of discrimination. All clients have the right to receive services free of discrimination and harassment. All clients are treated with dignity and respect.**



# Creating Sustainable Housing Solutions

for the  
**Sunshine Coast  
and  
Moreton Bay  
Regions**

[www.coast2bay.com.au](http://www.coast2bay.com.au)

Community and Public Housing are now part of the One Social Housing System.

All of our tenancies will be allocated from the common register. All Social Housing applicants are advised to register by lodging the Application for Housing Assistance Form 7 with their local Housing Service Centre in Maroochydore, Caboolture or Redcliffe.

## SUNSHINE COAST & MORETON BAY REGIONS

### Funding Acknowledgement

Funding to purchase or head lease the properties we manage is provided by the Queensland Department of Housing and Public Works

Funded by



## Housing Assistance Programs

### Community Rent Scheme

Provides approx 160 properties for medium term transitional housing for people across both regions who:

- Are on the common register,
- Earn low incomes, and
- Are experiencing a severe housing need.

### Long Term Housing

Currently provides independent housing options for people on low incomes in approx 200 properties including 1, 2 and 3 bed units and detached homes across both Regions. This housing is for the "Duration of Need".

### Community Managed Studio Units

Provides 30 units of accommodation (22 self contained and 8 rooms with shared facilities) to single persons in Nambour and 24 units of accommodation to single people in Maroochydore.

### Rent Assessment

Tenants pay no more than 25-28% of their assessable household income, plus any Commonwealth Rent Assistance they may be entitled to.

## National Rental Affordability Scheme

Coast2Bay offers a range of 491 affordable dwellings of various sizes and types across the Gympie, Noosa, Sunshine Coast and Moreton Bay regions. Tenants receive the benefit of a discount of 25.1% - 32.2% against market rent creating good quality, new and affordable housing options for households. Accommodation options include detached 3 and 4 bedroom houses, 1, 2 and 3 bedroom townhouses and 1 and 2 bedroom apartments in desirable locations with abundant education, health, shopping, employment and transport services.

Leases are 12 months in duration and may be renewable. Tenants are required to provide information on an annual basis to confirm ongoing eligibility. Applicants have to be registered with the Department of Housing and Public Works and can express interest in housing options with Coast2Bay at [nras@coast2bay.com.au](mailto:nras@coast2bay.com.au). Income limits apply.

### Our role in Affordable Housing

We play a key role in creating affordable housing solutions for our Regions' communities by working collaboratively with key stakeholders:

- Community organisations and churches
- Consumer groups
- Sunshine Coast, Gympie and Moreton Bay Regional Councils
- State and Federal Government
- Business community
- Peak bodies

Coast2Bay Housing Group is a member of the Sunshine Coast and Moreton Bay Housing and Homelessness Networks